The other 'E' in EAP:

Engagement

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My context:

- A successful Pre-Sessional course
- Well qualified staff
- Course syllabus, management and resources overviewed
 - but a high failure rate

The failing students

	Undergraduates	Postgraduates
Number of students	15	12
Receiving Faculty	1 x B&L 7 x FADA; 4 x Sc; 3	7 x B&L 2x FADA; 2x FASS;
	x CISM	1x SC
Length of PS course	1 x 15 week; 3 x 10 week;	2 x 15 weeks; 3 x 10 weeks
	11 x 5 week	7 x 5 week
Correct length of PS	14 - Yes; 1 - no	11- yes; 1 – no
course (KU criteria)		
'Ideal' length of PS	8 – Yes; 7- No	5 – Yes; 7- No
course		

Initial areas for analysis

- Length of course attended
- Consistency of marking
- Students' academic performance

Academic performance

- Structure and organisation
- Register
- Citation
- Grammar, syntax, vocabulary
- Overall task completion

Students' profiles

	Undergraduates	Postgraduates
Age	17 – 27 yrs	22 – 33yrs
Nationality	Chinese – 4; Korean – 3; Iranian – 2; others - 6	Chinese – 3; Thai – 3; others 6
In accommodation	6 = yes; 8 = no	6 = yes; 6 = no
First time away from home	8 = yes; 7 = no	7 = yes; 5 = no

Students' self-assessments

	Average	Good	Very good
Speaking	4	17	3
Listening	6	11	5
Reading	11	10	1
Writing	9	11	2

To summarise:

- 6 may have been successful on a longer course
- Possible link between performance and accommodation
- Confidence/trust
- Engagement

Towards engagement - external factors

- > The market perception
- > The applicants' profile
- Questioning the 'gold standard'

Towards engagement - internal factors

- Justification
- Contextualisation
- > A shift of emphasis
- > Feedback

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